

*Cape Cod Massage*  
Cancellation & No-Show Policy

We understand that sometimes the need to reschedule your session within 24 of your reserved appointment time is unavoidable. However, last minute changes make it difficult for us to fill your time slot with a client waiting on our cancellation list. This results in a loss of time and revenue and is financially damaging to our business.

*We ask for your consideration in the following policy:*

I understand that when an appointment is made, the session time is reserved just for me. If I am unable to provide more than 24 hours notice, I am aware that:

- ☞ A cancellation made with less than 24 hours notice will be charged half the service fee
- ☞ A cancellation made with less than 12 hours notice will be charged the full service fee
- ☞ All no shows will be charged the full service fee.

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_