



Simon Craddock
Manager, Strategic Development
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NEW ZEALAND

17 March 2011

Dear Mr. Craddock,

Congratulations! Air New Zealand Technical Operations has been selected to receive the 2011 MRO of the Year Award for outstanding airline maintenance group from *Overhaul & Maintenance* and Aviation Week.

The Aviation Week MRO of the Year Awards honor the best MRO and aftermarket entities around the world for value-adding achievements and innovations. Each year, we solicit award nominations from our readers and from the MRO industry in general. Our editors selected Air New Zealand Technical Operations to receive the prestigious award for its recent work to build upon in-house capability at bases in Auckland and Christchurch. The "hangar-focused approach" employed in your redesign and expansion will result in a holistic operation to better serve your primary customer, Air New Zealand, as well as other airlines.

The Aviation Week MRO of the Year Awards will be presented in conjunction with Aviation Week's MRO Americas 2011 Conference & Exhibition, scheduled for April 12-14 in Miami. The awards ceremony will be held during the conference on April 12 at 2 pm. We invite you and a guest to attend the entire conference at no charge. We hope you can make it. Again, congratulations on your award.

Please feel free to contact me if you have any questions. I can be reached at +1-202-383-2422. Otherwise, someone from our staff will be back in touch in the next few days with information about the conference. You can also find information about the conference at <http://www.aviationweek.com/events/current/mro/agenda.htm>.

Best regards,

A handwritten signature in cursive script that reads "Lee Ann Tegtmeier".

Lee Ann Tegtmeier
Editor-in-Chief
Overhaul & Maintenance